

FREQUENTLY ASKED QUESTIONS

Q: What exactly is the process you use to clean the uniforms?

A: Upon receiving the uniforms, our specialists will thoroughly inspect and identify any stains, paying close attention to the areas of the uniforms that are commonly soiled. We take precautions to protect the integrity of the garments during the cleaning process. After the proper cleaning method is completed, we steam or press the uniform for the final finish. Items are hung and covered with our dry cleaning bags.

Q: Can you clean uniforms designated as “dry clean only,” “washable,” or both?

A: Whether your collection of uniforms are designated “dry clean only” or designated “washable,” we can achieve excellent results with each type of garment. The cleaning costs are the same for both types of uniforms.

Q: What stains are removed during the cleaning process?

A: We can remove most stains from your uniforms. Stains from mud, dirt, grass, perspiration, blood, tar, and food are the most common. Sugar stains and blood are the most difficult. *However, the sooner you get the uniforms to us, the easier the stain removal!*

Q: What type of optional repairs can be done to our uniforms?

A: Pro Uniform Cleaning prides itself on having a highly trained staff that can handle most repairs for a nominal fee. Contact Pro Uniform Cleaning for a listing of available repair services and costs.

Q: Where is the cleaning process completed?

A: All cleaning services are done on site at Pro Uniform Cleaning. Facilities are located in Anderson, IN; Atlanta, GA; Endicott, NY; Ottawa, IL; Pueblo, CO; Richmond, VA; Salina, KS; Seguin, TX; Trenton, IL and Visalia, CA.

Q: How long does it take to complete the cleaning process once you pick up the uniforms or they are delivered to you?

A: Our cleaning process can be as short as a few days. Each cleaning job is quoted individually based on the number of ensembles and pieces in each ensemble. Pro Uniform Cleaning can provide accurate lead times.

DeMOULIN

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PRO
Uniform Cleaning

A division of Jim's Formal Wear Company

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DeMOULIN®

Introducing our Garment Maintenance Program

Keep your uniforms clean and
maintain consistent color throughout
the lifetime of the garments!

Services made
available in
conjunction with:



A division of Jim's Formal Wear Company



● For a free quote, please consult your
DeMoulin Sales Representative or call
Pro Uniform Cleaning at **800-772-6531**.

ABOUT OUR PARTNERSHIP

DeMoulin and Pro Uniform Cleaning have joined together to offer a valuable Garment Maintenance Service to schools who own and maintain a collection of band uniforms or performance wear.

Pro Uniform Cleaning is a division of Jim's Formal Wear Company, one of the nation's largest and most respected wholesale distributors of men's formal wear in the United States. They have over 45+ years of garment cleaning experience, utilizing the latest cleaning technologies and are members of the 'Dry Cleaning and Laundry Institute International.'

Pro Uniform Cleaning is a Certified Environmental Drycleaner using dry cleaning machines that utilize hydrocarbon drycleaning - a far more environmentally friendly solution than chemicals used by other cleaners.

DeMoulin and Pro Uniform Cleaning have partnered to bring you a service that ensures your uniforms will maintain their color integrity throughout their lifespan. Gone is the risk of having your members choose different cleaning services that produce different results with your garments! Plus, you now have a reliable source to keep your group's uniforms clean and well-maintained.

An investment in the Uniform Maintenance Program makes sure your group looks their very best at every performance and lengthens the life span of your garments. No other uniform manufacturer offers a comprehensive and reliable program such as this!



- **Gone is the risk of having your members choose different cleaning services that produce different results with your garments!**

PROGRAM PRICING

Item	Initial Cleaning includes 'special process'	Re-occurring Cleanings
Coats	\$9.50 each	\$8.25 each
Pants	\$5.50 each	\$4.75 each
Cape / Shield / Overlay	\$4.00 each	\$3.50 each
Gauntlets	\$3.00 per pair	\$2.50 per pair

- **Pick-up and Delivery services are available!** Please consult your DeMoulin Sales Representative or call Pro Uniform Cleaning at 800-772-6531 for a quote.
- The initial cleaning of your garments includes a special process which requires some additional handling. **The initial cleaning and process is for virgin garments only.**
- Cleaning costs are the same whether your uniforms are designated as "dry clean only" or "washable."
- If garments are received as ensembles, they will be returned as ensembles. Likewise, if garments are received as separates, they will be returned as separates.
- The Garment Maintenance Program is offered in one year contracts.
- Coat cleaning includes fixed accessories but does not include capes.
- Additional items such as Band Dresses, Tuxedo Ensembles, and Choir Robes may be cleaned. Please call Pro Uniform Cleaning at 800-772-6531 for a quote.
- Services are not available between April 15 and June 15. Special arrangements can be made by calling 800-772-6531.



Garment Maintenance Program